

CenturyLink Minnesota and Wisconsin Underground Facility Locate Contacts

CenturyLink local¹ network facility locates are performed by DirectSat USA. Their dispatch center is available 7 days per week to handle ticket inquiry, reschedules, and escalations. The table below is the local leadership team, should you need a direct local contact or point of escalation.

Dispatch Center 1-800-667-9963

State	Title	Name	Email	Cell Phone
All	Director of Locates	Larry Carter	lcarter@directsatusa.net	310-247-6687
IN, OH, WI, MN	Area Manager	Caleb Lederle	clederle@directsatusa.net	860-335-7077
MN	State Manager	Matt Morris	mmorris@directsatusa.net	715-308-9611
MN_Rochester – Olmsted, Mower, Winona, Rice, Goodhue Counties	Field Supervisor	Laura Forbush	lforbush@directsatusa.net	267-562-1289
MN_North MN – Clay, Crow Wing, Douglas, Lyon, Nobles, Otter Tail, Red Wood, Renville Counties	Field Supervisor	Shawn Burke	Sburke@unitekgs.com	610-324-9527
MN_North MN – Aitkin, Crow Wing, Sherburne Counties	Field Supervisor	Erik Lawson	elawson@directsatusa.net	507-456-0625
MN_West Metro – Hennepin County	Field Supervisor	Aldo Jackson	ajackson@directsatusa.net	610-761-3087
MN_Duluth – Lake, Itasca, Koochiching, St. Louis Counties	Field Supervisor	Chris Kylan	ckylan@directsatusa.net	
MN_North Metro – Chisago, Morrison, Stearns, Todd, Wright	Field Supervisor	Joe Wilkinson	jwinkerson@directsatusa.net	610-761-7913
WI	State Manager	Joey Schmeh	jschmeh@directsatusa.net	860-308-4012
WI_SW – Buffalo, Trempealeau, Jackson, La Crosse, Monroe, Adams, Juneau, Sauk, Vernon, Richland, Grant, Crawford, Iowa, Lafayette Counties	Field Supervisor	Vernon Smith		610-506-4134
WI_NE – Vilas, Oneida, Forest, Florence, Lincoln, Langlade, Shawano, Oconto, Marinette, Brown, Kewaunee, Door, Outagamie, Winnebago, Manitowoc Counties	Field Supervisor	Tim Srobenhorst	Tsrobenhorst@directsatusa.net	920-366-9970
WI_NW – Douglas, Bayfield, Ashland, Iron, Burnett, Washburn, Sawyer, Rusk, Price, Taylor, Polk, Barron, St. Croix Dunn, Pierce, Pepin, Chippewa, Eau Claire, Taylor, Clark, Wood Counties	Field Supervisor	Paige Heldt	pheldt@directsatusa.net	610-405-3715
WI_SE – Portage, Waupaca, Columbia, Dodge, Washington, Waukesha, Dane, Jefferson, Green, Rock, Racine, Walworth, Kenosha	Field Supervisor	Raymond Fry	rfry@directsatusa.net	610-764-5165

¹ CenturyLink Local facility tickets are designated as “CenturyLink.” CenturyLink’s national fiber facilities are designated as “Level 3 (now CenturyLink)” and are located separately either by CenturyLink personnel or a contractor.