

CenturyLink Minnesota and Wisconsin Underground Facility Locate Contacts

CenturyLink local¹ network facility locates are performed by DirectSat USA. Their dispatch center is available 7 days per week to handle ticket inquiry, reschedules, and escalations. The table below is the local leadership team, should you need a direct local contact or point of escalation.

Dispatch Center 1-800-667-9963

| State | Title | Name | Email | Cell Phone |
|------------------|---------------------------|-----------------|--|----------------|
| All | Director, Dispatch Center | Lindsay Robbins | lrobbins@directsatusa.net | (610) 639-2923 |
| All | Director of Locates | Joe Parker | jparker@directsatusa.net | 520-488-8970 |
| IN, OH, WI, MN | Area Manager | Caleb Lederle | clederle@directsatusa.net | 860-335-7077 |
| MN/WI | State Manager | Matt Morris | mmorris@directsatusa.net | (715) 308-9611 |
| MN_Rochester | Field Supervisor | Laura Forbush | lforbush@directsatusa.net | 267-562-1289 |
| MN_North MN | Field Supervisor | Shawn Burke | sburke@unitekgs.com | 610-324-9527 |
| MN_West Metro | Field Supervisor | Aldo Jackson | ajackson@directsatusa.net | 610-761-3087 |
| MN_East Metro | Field Supervisor | Mike Hesse | mhesse@directsatusa.net | 610-506-9267 |
| MN_West | Field Supervisor | Nick Stoops | | |
| MN_South West MN | Field Supervisor | | | |
| MN_Duluth | Field Supervisor | Chris Kylan | ckylan@directsatusa.net | |
| MN_North Metro | Field Supervisor | Joe Wilkinson | jwinkerson@directsatusa.net | 610-761-7913 |
| WI | State Manager | Joey Schmehr | jschmehr@directsatusa.net | 860-308-4012 |
| WI_SW | Field Supervisor | Aaron Klein | | |
| WI_NE | Field Supervisor | Tim Srobenhorst | Tsrobenhorst@directsatusa.net | 920-366-9970 |
| WI_NW | Field Supervisor | Paige Heldt | pheldt@directsatusa.net | 610-405-3715 |
| WI_SE | Field Supervisor | Raymond Fry | rfry@directsatusa.net | 610-764-5165 |

¹ CenturyLink Local facility tickets are designated as "CenturyLink." CenturyLink's national fiber facilities are designated as "Level 3 (now CenturyLink)" and are located separately either by CenturyLink personnel or USIC.